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2006-188-C

October 13, 2008

Mr. Charles L. A. Terreni  
Chief Clerk/Administrator  
Public Service Commission of South Carolina  
101 Executive Center Dr.  
Columbia, South Carolina 29210

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2008 OCT 13 AM 11:51  
SC PUBLIC SERVICE  
COMMISSION

Dear Mr. Terreni:

In compliance with Commission Rule 103-614, BellSouth Telecommunications, Inc. d/b/a AT&T South Carolina (AT&T) respectfully notifies the Public Service Commission of South Carolina ("the Commission") of two service interruptions affecting the Charleston, SC area by submitting the attached copy of the reports regarding these interruptions that AT&T submitted to the Federal Communications Commission ("FCC").

These reports contain information that is protected from public disclosure by Order No. 2006-777 that the Commission entered in Docket No. 2006-371-C on December 15, 2006. In compliance with that Order, AT&T is providing (1) a proprietary, unredacted copy in a sealed envelope with each page marked in a manner calculated to alert custodians of the materials to their confidential or proprietary nature; and (2) a public copy of the information that redacts the specific information that is entitled to confidential and proprietary treatment.

As a courtesy, I am also providing a copy of this letter and a copy of the redacted, public version of the report to the Office of Regulatory Staff.

If you have any questions, please contact Les Addis at 803-401-2216.

Yours very truly,

Cindy Cox  
Executive Director 4

cc: Dawn Hipp, ORS

## SDR Condensed Report

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## SDR Condensed Report

<b>SDR #:</b>	41836	<b>SDR Ref #:</b>	08-se02048
<b>SDR Status:</b>	Open	<b>DETAILS</b>	<b>NARRATIVE</b> <b>EXECUTIVE SUMMARY</b>
<b>Problem Description:</b>	A missing cross connect in a FLM 2400 caused 132644 blocked calls to Sprint PCS		
<b>SDR Type:</b>	Transport	<b>FYI:</b>	No
<b>SDR SUB Type:</b>	Digital Carrier	<b>PUC:</b>	No
<b>Scorecard Category:</b>	Transport - IOF	<b>FCC:</b>	Yes
<b>NRC Technology:</b>	Transport - IOF NRC	<b>Media:</b>	No
<b>Region:</b>	Southeast	<b>State:</b>	SC
<b>District:</b>	Midlands/Low Country SC	<b>City:</b>	CHARLESTON
<b>Office CLLI:</b>	CHTNSCDT	<b>Office Name:</b>	CHARLESTON DIAL & TOLL
<b>Equipment CLLI:</b>	60T		
<b>Direct Cause:</b>	Procedural - Service Provider	<b>Root Cause:</b>	Procedural - Service Provider
<b>Occurred Date:</b>	10/09/08	<b>Time:</b>	17:56 (Eastern)
<b>Estimated Restoral Date:</b>		<b>Time:</b>	
<b>Clear Date:</b>	10/09/08	<b>Time:</b>	20:20 (Eastern)
<b>Failure Duration:</b>	146 minutes	<b>Est. Number of Blocked Calls</b>	
<b>GNOC Notify Date:</b>	10/09/08	<b>Time:</b>	20:00 (Eastern)
<b>Equipment Category:</b>	Multiplexer - Add-Drop	<b>Equipment Vendor:</b>	Fujitsu
<b>Equipment Model:</b>	FLM 2400	<b>Equipment Component:</b>	
<b>SDR Owner:</b>	JEAN PHILLIPS	<b>Phone:</b>	(816) 275-2510
<b>Initiator:</b>	JEAN PHILLIPS	<b>Phone:</b>	(816) 275-2510
<b>Customer Impact:</b>			
<b>Event Narrative:</b>			
<b>Network Impact:</b>			

## SDR Condensed Report

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## SDR Condensed Report

<b>SDR #:</b>	39958	<b>SDR Ref #:</b>	08-se01820
<b>SDR Status:</b>	Open	<b>DETAILS</b>	<b>NARRATIVE</b> <b>EXECUTIVE SUMMARY</b>
<b>Problem Description:</b>	Major Cable Outage and AT&T network event - 5,000 or more blocked calls		
<b>SDR Type:</b>	Cable	<b>FYI:</b>	No
<b>SDR SUB Type:</b>	Interoffice	<b>PUC:</b>	No
<b>Investigation Required:</b>	No	<b>FCC:</b>	Yes
<b>NRC Technology:</b>	Transport - IOF NRC	<b>Media:</b>	No
<b>Region:</b>	Southeast	<b>State:</b>	SC
<b>District:</b>	Midlands/Low Country SC	<b>City:</b>	CHARLESTON
<b>Office CLLI:</b>	CHTNSCDT	<b>Office Name:</b>	CHARLESTON DIAL & TOLL
<b>Equipment CLLI:</b>			
<b>Direct Cause:</b>	Cable Damage	<b>Root Cause:</b>	Cable Damage
<b>Occurred Date:</b>	09/10/08	<b>Time:</b>	14:50 (Eastern)
<b>Estimated Restoral Date:</b>	09/11/08	<b>Time:</b>	00:00 (Eastern)
<b>Clear Date:</b>	09/10/08	<b>Time:</b>	23:09 (Eastern)
<b>Failure Duration:</b>	499 minutes	<b>Est. Number of Blocked Calls</b>	
<b>GNOC Notify Date:</b>	09/10/08	<b>Time:</b>	16:21 (Eastern)
<b>Equipment Category:</b>	Multiplexer - Add-Drop	<b>Equipment Vendor:</b>	Lucent
<b>Equipment Model:</b>	1665 DMX	<b>Equipment Component:</b>	
<b>SDR Owner:</b>	ERLINE FISHER	<b>Phone:</b>	(916) 977-7767
<b>Initiator:</b>	ERLINE FISHER	<b>Phone:</b>	(916) 977-7767
<b>Customer Impact:</b>			
<b>Event Narrative:</b>			
<b>Network Impact:</b>			